

| FACTS What Does Highland Federal Finance Do With Your Personal Information? | | |
|---|--|-----------------------------|
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also required us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. | |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> • Social Security Number and payment history • credit scores and credit history • employment information and checking account information | |
| How? | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Highland Federal Finance chooses to share; and whether you can limit this sharing. | |
| Reasons we can share your personal information | Does Highland Federal Finance share? | Can you limit this sharing? |
| For our everyday business purposes -- such as to process your transactions, maintain your account(s), responds to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes -- to offer our products and services to you | Yes | Yes |
| For joint marketing with other financial companies | Yes | Yes |
| For our affiliates' everyday business purposes -- information about your transactions and experiences | No | We Don't Share |
| For our affiliates' everyday business purposes -- information about your creditworthiness | No | We Don't Share |
| For our affiliates to market to you | No | We Don't Share |
| For nonaffiliates to market to you | No | We Don't Share |
| To limit our sharing | <ul style="list-style-type: none"> • Call 651-698-4335 or • Mail the form below <p>Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.</p> | |
| Questions? | <ul style="list-style-type: none"> • Call 651-698-4335 or go to http://www.highlandfederalfinance.com | |



| Mail-in Form | | | | | | | | | | |
|---|--|-------------|--|----------------|--|------------------------|--|---------------|--|---|
| If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below. <input type="checkbox"/> Apply my choice(s) only to me | Mark any/all you want to limit <input type="checkbox"/> Do not use my personal information to market to me. <input type="checkbox"/> Do not share my personal information with other financial institutions to jointly market to me. | | | | | | | | | |
| | <table border="1"> <tr> <td>Name</td> <td></td> </tr> <tr> <td>Address</td> <td></td> </tr> <tr> <td>City, State Zip</td> <td></td> </tr> <tr> <td>Loan #</td> <td></td> </tr> </table> | Name | | Address | | City, State Zip | | Loan # | | Mail to: Highland Federal 2051 Killebrew Dr., Suite 650 Bloomington, MN 55425 |
| Name | | | | | | | | | | |
| Address | | | | | | | | | | |
| City, State Zip | | | | | | | | | | |
| Loan # | | | | | | | | | | |

| Who we are | |
|---|---|
| Who is providing this notice? | Highland Federal Finance, Inc. 2051 Killebrew Dr., Suite 650 Bloomington MN 55425 |
| What we do | |
| How does Highland Federal Finance protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. |
| How does Highland Federal Finance collect my personal information? | <p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> • apply for a loan or apply for financing • Open an account or give us your contact information <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p> |
| Why can't I limit all sharing? | <p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes - information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you <p>State Laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p> |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account - unless you tell us otherwise. |
| Definitions | |
| Affiliates | <p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> • <i>Our affiliates include companies such as JMC LLC.</i> |
| Nonaffiliates | <p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> • <i>Highland Federal Finance does not share with nonaffiliates so they can market to you.</i> |
| Joint marketing | <p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> • <i>Our joint marketing partners include Morgan-Kavanagh Real Estate Group - EXIT REALTY METRO.</i> |